

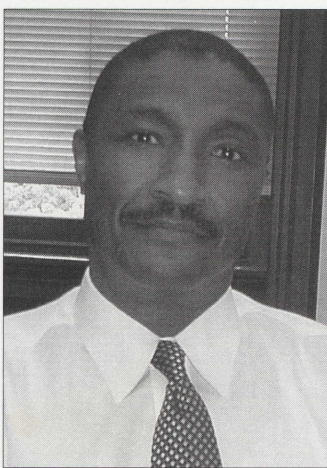


On the Green—A publication for Gallaudet faculty, teachers, and staff  
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## STRAIGHT TALK

### Fred Kendrick, executive director of facilities



Fred Kendrick

*Q: What is your philosophy when it comes to the management of facilities on our campus?*

A: I view facilities management as an intricate component of the strategic objectives and mission of the University. Administration and Finance has for years placed a major emphasis on upgrading and maintaining our facilities, including our grounds. My job is to connect all the decentralized services and service providers under one management with the end results being two-fold: First, to continue building on the strong foundation we have developed through the University's Space Committee and the teams we have already assembled (such as residential services working collaboratively with Campus Life, building maintenance, grounds, utilities, and safety and security services). And secondly, to identify and develop standards for our facilities management program that will allow us to be recognized as a university with outstanding facilities that truly enhance the safety and the academic goals of the institution.

*Q: What changes have you made recently that will improve how various facilities are managed here? How do those changes benefit the campus community?*

A: As you know, my job as executive director of facilities is a new one. Facilities management itself is not. For several weeks I have been working with all the service providers connected to facilities services on campus in an attempt to merge

and redefine how the services will be delivered. We are placing more emphasis on residential halls and believe we have developed an organizational plan that will address repairs and maintenance in residential halls more efficiently. This includes addressing the physical housing needs of our residents in combination with custodial services and safety and security. We have an experienced management team that I will work closely with to identify problems and problem areas. Together we will develop an approach to addressing these problems without a lot of paperwork and red tape.

*Q: Some employees who work in your area are worried about their job security, particularly in light of the new trend among colleges to outsource many services. Is their concern justified?*

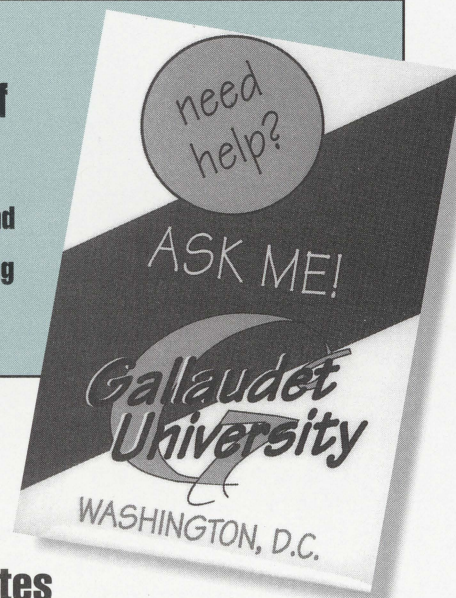
A: Gallaudet University is no different from any of the other colleges struggling with the concept of outsourcing services. The goal is to bring a more businesslike approach to the delivery of these services in a cost-effective way. I believe we are in a position with the president's re-organizational structure to see just how good we are without outsourcing. Nevertheless, I would not be doing my job if we determine that we are not delivering our services to the members of this community in the most economically feasible way. Should there be concern regarding outsourcing? Not if we are as capable as we believe ourselves to be. My goal is to have standards that allow us to evaluate ourselves with other businesses, colleges, and universities doing what we do and then decide.

*Q: What is the great challenge now facing Gallaudet with respect to facilities maintenance and services?*

A: The challenge now is to move away from the belief that yesterday's ideas are the only ones we need today. We do not want to disregard what worked yesterday. However, new technologies are being developed every few minutes and we must take what we know and merge that with what is the current product for efficiency today. I believe we can, and we will!

### ATTENTION Faculty and Staff

Please give a warm  
welcome and helpful hand  
to our new and returning  
students.



### Gallaudet celebrates ADA's 10th anniversary



Enjoying the ADA 10th anniversary celebration at Gallaudet are (from left): President I. King Jordan, Senator Tom Harkin (D-Iowa), Gallaudet's Special Assistant to the President for Planning Fred Weiner, and Gallaudet Provost Jane Fernandes.

Gallaudet's Olmsted Green was a jubilant scene on July 25 when celebrants gathered to hail the 10th anniversary of the Americans with Disabilities Act.

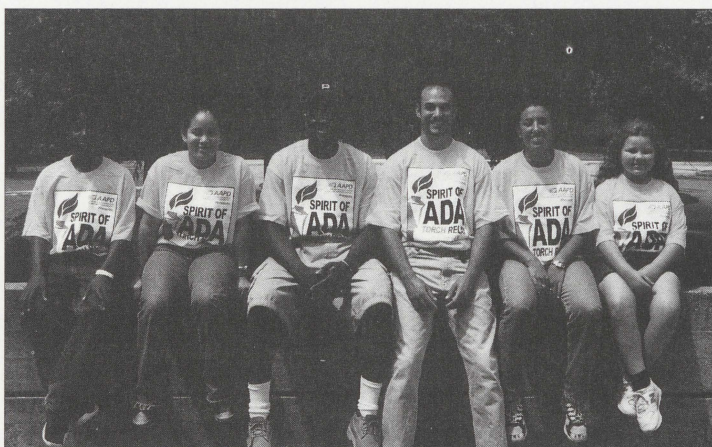
In addition to the food and entertainment that accompany any good party, this one featured visiting dignitaries who spoke of the accomplishments of the ADA and the hopes for its future. To illustrate this theme, a relay team made up of two runners each from KDES, MSSD, and the University passed along a torch, the flame representing renewed hope for the ADA in the 21st century.

The torch's stop at Gallaudet was part of a national relay spon-

sored by the American Association of People with Disabilities and Volkswagen of America that began June 1 in Houston, Tex., and ended August 7 in New York, N.Y.

"The world is a better place" since ADA, said Gallaudet President I. King Jordan. Before the law was passed, he said, "not many [people with disabilities] pursued ambitious careers like doctors, lawyers, or scientists." With mock concern, Dr. Jordan added, "Now, my job as president is very much at risk!" He explained that at the American Society for Deaf Children's convention, which was held at Gallaudet July 12-16, "many chil-

*continued on page 2*



Torchbearers at the ADA 10th anniversary celebration on Olmsted Green are (from left): Sherrod Webb, Joyce Hom, Kirk Benjamin, Eric Lefors, Touria Ouahid, and Pakuna Spady.



## Dr. Laurel Glass resigns as Powrie V. Doctor Chair of Deaf Studies

**D**r. Laurel Glass, M.D., Ph.D., the Powrie V. Doctor Chair of Deaf Studies for the 2000 calendar year, has resigned from the Chair for personal reasons.

During the time she held the Chair, Glass was working on analysis of responses to an in-depth questionnaire on adult onset hearing loss. The survey data was collected as part of a research project funded by a grant from the National Institute on Disability and Rehabilitation Research on the affective and behavioral effects of hearing loss in adulthood.

In addition to having been named to the Doctor Chair, Glass is professor emeritus of anatomy and psychiatry at the University of California Medical School, San Francisco. She served on the Gallaudet Board of Trustees for many years.

The Powrie V. Doctor Chair of



Dr. Laurel Glass

Deaf Studies is Gallaudet's only honorary professorial chair awarded to non-Gallaudet faculty or staff. It recognizes individuals who have made significant contributions to deafness and deaf people. The Chair is administered by the Graduate School and Research. **G**

## ADA 10th anniversary

continued from page 1

dren said, "I want to be president of Gallaudet." Thanks to ADA, he noted, they can aspire to be president of any university they choose.

The celebration provided an opportunity to reflect on the many people who were responsible for the ADA's passage. A key individual was Justin Dart, who chaired the ADA Congressional Task Force. "I call him 'The General,'" said Dr. Jordan, because he unified numerous disability groups to strive for a common purpose.

Dart could not be present for the festivities at Kendall Green, but he prepared a statement for the Gallaudet community, which was read by the University's Special Assistant to the President for Planning, Fred Weiner.

Dart's message commended the Deaf President Now movement of 1988 for being "the most powerful single event" for furthering the ADA cause. In fact, he added, "ADA would not have passed without DPN." The ADA has been "profoundly successful," said Dart, "but as we celebrate, we must be mindful that we have taken only the first step in the long journey towards justice." He called upon the American people to rise above political differences and unite to keep the ADA's pledge of justice for everyone.

Next, Rep. Ray LaHood (R-Ill.), a Congressional member of



Provost Jane Fernandes was a panelist at a July 20 Senate seminar, hosted by Sen. Tom Harkin (D-Iowa), to educate Congressional staff about the Americans with Disabilities Act and its impact on the employment of people with disabilities.

Gallaudet's Board of Trustees, praised the University community for "making the ADA work." Having visited with students at the Illinois School for the Deaf, many of whom have graduated and enrolled at Gallaudet, LaHood said that he is impressed with their abilities. He extended thanks to the students in the crowd "for what you do for Gallaudet and the disability community."

One of the ADA's strongest proponents in the Senate—and a long-time supporter of Gallaudet—is Tom Harkin (D-Iowa). Harkin, who was at the celebration, was presented with a resolution from the Board of Trustees honoring him for his leadership on the ADA legislation,

and for his continued friendship with Gallaudet.

After accepting the resolution, Harkin began his address with an emotional tribute to his deaf brother, Frank, who died last month. "Today, I'm happy and sad," said Harkin. "My brother Frank was my inspiration for all my work on disability law. I grew up with him and I remember how he fought for his rights for an education and for a job." Many times, said Harkin, his brother said he regretted that the ADA had not been in place when he was young, "but he was happy that it was passed for future children growing up." Harkin also paid tribute to DPN, calling it "a big spark that really gave us the help we needed." He added, "I'm proud of all of you at Gallaudet, and I'm proud to call I. King Jordan my friend. He is a great leader."

Also present for Gallaudet's ADA celebration were Andy Imparato, president of the American Association of People with Disabilities; Jim Dickson, vice president and director of VOTE! 2000 Campaign (sponsored by the National Organization on Disability); and Michael Deland, chair of the Board of Directors, NOD. Emcees for the event were Gallaudet students Rory Osbrink and Tamara Suiter. Entertainment was provided by Rathskellar. **G**



Jonathan Kessel, 13, testifies before the Senate Committee on Health, Education, Labor, and Pensions at a July 26 hearing, "The Americans with Disabilities Act (ADA): Opening the Doors to the Workplace." Jonathan, who graduated from KDES in June and will enter MSSD this fall, talked about his plans for the future and the many activities he is involved in. He said that, thanks to the ADA, he always has an ASL interpreter.

Marcel Marceau, one of the greatest mimes of all time, joined the National Theatre of the Deaf's First Annual Actors' Academy in Gallaudet's Elstad Auditorium July 31 to share his experiences with the actors at an afternoon workshop and to present an evening performance celebrating the parallel art of mime and NTD's language-based theater. The French mime has toured internationally since the 1950s. This year, he returned to the U.S. to present his one-man show, "50 Years of Genius." Marceau's appearance at Gallaudet was hosted by NTD in association with the University's Theatre Arts Department. Pictured at the afternoon workshop are (from left): NTD Executive Director Jerry Goehring, Marceau, interpreter Janice Knauth, and interpreter Ann Gauruder.



## NOTES FROM PERSONNEL

### Service awards for July

#### Ten years:

**Carolyn Baldwin**, administrative secretary II, Psychology

#### Fifteen years:

**Donna MacLean**, associate professor, TV, Photography, and Digital Media

#### Twenty years:

**Dr. Judith Harkins**, professor, Communication Arts, and director, Technology Assessment Program; **Dr. David Martin**, professor, Education; **Dr. Donald Moores**, professor, Education; **John Travis**, environmental technician I, Maintenance Services; **Janet Vance**, manager, Human Resources; **Ivey Wallace**, managing editor, Gallaudet Press

#### Twenty-five years:

**Diane Blackburn**, custodian, Custodial Services; **Philip Mackall**, director, Office of the Director, Clerc Center

#### Thirty years:

**Vivian Rice**, coordinator of liaison services, Dean's Office, Clerc Center

#### Thirty-five years:

**Dr. Richard Meisegeier**, chair, Honors Program, Sociology

### Promotions:

**Darian Dew**, registration/logistics assistant, Summer Programs; **Jennifer Smith**, administrative secretary I, President's Office; **Barbara Proctor**, consortium/registration assistant, Registrar's Office; **Robert Weinstock**, technical writer, Information Technology Service; **Norman Bauman**, program manager, MSSD

### New employees hired in July:

**Kem Allen**, administrative secretary I, Financial Aid; **Jorge Chacon, Jr.**, systems engineer, Computer System Engineering; **Shondra Dickson**, secretary I, Development Office; **Deja Vu Harmony**, WWW designer/graphic artist, Reprographic Services; **Jennifer Hinger**, writer/editor, Kids World Deaf Net; **Julie Johns**, office assistant, Information Technology Service; **Jennifer Julock**, administrative secretary I, Reprographic Services; **Shelia Kelly-Bryant**, switchboard operator, Telecommunications Services; **Suzy McKenzie**, secretary, Information Technology Services; **Lyle Vold**, receptionist/aide, Public Relations